

**REGIONAL DISTRICT OF NORTH OKANAGAN  
BYLAW NO. 2768, 2018**

**CONSOLIDATED FOR CONVENIENCE**

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*This document is an office consolidation of the above-noted Bylaw and includes the amendments listed below. This Bylaw has been consolidated for convenience and is intended for information and reference purposes only. This document is not the official version of the Bylaw. Be advised that plans, pictures, other graphics or text in the official version may be missing or altered in this consolidated version. Where accuracy is critical, please contact the Corporate Services Department at the Regional District of North Okanagan.*

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**TEXT AMENDMENTS**

<b>Bylaw No.</b>	<b>Adopted</b>	<b>Amendment</b>
2788, 2018	July 18, 2018	– Schedule “A”
2858, 2020	January 22, 2020	– Schedule “A”

**REGIONAL DISTRICT OF NORTH OKANAGAN**

**BYLAW No. 2768**

A bylaw to impose rates for the Greater Vernon Water Service

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**WHEREAS** Section 332 [*General authority for services*] of the *Local Government Act*, R.S.B.C., 2015, Chapter 1, as may be amended, states that the Board of a Regional District may operate any service that the Board considers necessary or desirable for all or part of the Regional District;

**AND WHEREAS** the Regional District has adopted Bylaw No. 1262, being the Regional District of North Okanagan – Greater Vernon Regional Water Supply Local Service Establishment Bylaw No. 1262, 1994, and amendments made thereto, which authorizes the Regional District to impose fees and charges for the annual cost of providing water supply and distribution services;

**AND WHEREAS** Section 378 [*Options for cost recovery*] of the *Local Government Act*, states that a Regional District may recover the costs of its services by way of fees and charges imposed Section 363 [*Imposition of fees and charges*] of the *Local Government Act*;

**AND WHEREAS** Section 397 [*Imposition of fees and charges*] of the *Local Government Act* provides that a Board of a Regional District may, by bylaw, impose a fee or charge payable in respect of all or part of a service of the Regional District;

**AND WHEREAS** the Regional Board is desirous to amend the current rates and/or billing process;

**NOW THEREFORE**, the Board of the Regional District of North Okanagan, in open meeting assembled, hereby ENACTS AS FOLLOWS:

**A. CITATION**

This Bylaw may be cited as “**Greater Vernon Water Rates Imposition Bylaw No. 2768, 2018**”.

**B. INTERPRETATION**

1. Words or phrases defined in the British Columbia *Interpretation Act*, *Community Charter*, or *Local Government Act* or any successor legislation shall have the same meaning when used in this Bylaw unless otherwise defined in this Bylaw.
2. The headings contained in this Bylaw are for convenience only and are not to be construed as defining or in any way limiting the scope or the intent of the provisions of this Bylaw.
3. Any act or enactment referred to herein is a reference to an enactment of the Province of British Columbia and regulations thereto, as amended, revised, consolidated or replaced from time to time, and any Bylaw referred to herein (as may be cited by short title or otherwise) is a reference to an enactment of the Board of the Regional District of North Okanagan, as amended, revised, consolidated or replaced from time to time.
4. If any provision of this Bylaw is held to be invalid by a court of competent jurisdiction, the provision may be severed from the Bylaw and such invalidity shall not affect the validity of the remaining portions of this Bylaw.

### **C. SCHEDULES**

The following Schedules are attached to and form part of this bylaw and are enforceable in the same manner as this Bylaw:

Schedule "A" – Rates and Fees for the Greater Vernon Water Service

### **D. DEFINITIONS**

In this bylaw:

**After Hours Call Out** means requests for service from Greater Vernon Water requiring a response after the regular hours of operations of the Operating Contractor and/or any time during Saturday, Sunday and Statutory Holidays.

**Agricultural Over Consumption Rate** means the price of water per cubic metre that is charged to properties and Contiguous Farms when more than that property's designated Allocation is used during the Irrigation Season in accordance with Schedule "A" of this bylaw.

**Agricultural Water Purchase Fees** means the one time fee to increase the flow rate for Bona Fide Agricultural Land.

**Allocation** means the amount of water assigned to a property by the RDNO for agricultural purposes. The Allocation is measured in hectares based on an allotment as determined by the Greater Vernon Water Use and Regulation Bylaw, as amended from time to time.

**Allocation Fee Credit** means the amount credited to the Allocation Fee for a property with Domestic or Non Domestic Units which equates to a maximum of 0.4 hectares per parcel and shall not be greater than the property Allocation. The credit applies to properties with Allocation that do not qualify as Bona Fide Agricultural Land and that have at least one Domestic or Non Domestic Unit connected to the Utility and assessed an Infrastructure Base Fee.

**Appeal For Agricultural Water Rates - Application Fee** means the fee charged, per property, to review the status of a property and determine if the property is Bona Fide Agricultural Land.

**Appeal For Agricultural Water Rates - Late Application Fee** means an additional fee applied to Appeals for Agricultural Water Rates applications received after February 15th of each year.

**Backflow** means the reversal of the normal direction of flow from a Private Water System or from a Contaminant source, to a RDNO Waterworks System.

**Backflow Assembly Test Report** means a record, in the form provided or approved for use by the General Manager, which contains all pertinent information and test data resulting from a Backflow assembly test conducted by a Backflow Assembly Tester in accordance with the provisions of this Bylaw.

**Backflow Assembly Tester** means a person holding a valid certificate, issued by the British Columbia Water and Waste Association, for testing Backflow prevention devices.

**Billing Date** means the date the Utility Bills are issued as identified on the customer invoices.

**Bona Fide Agricultural Land** means land used for agricultural purposes as defined by the BC Assessment Authority, and supplementary criteria as approved by the Regional Board from time to time.

**Building Permit** means a building permit issued for a property by the local jurisdiction having authority to issue building permits.

**Building Permit Review Fee** means the one time fee to review Building Permits where the works require an increase in demand on Greater Vernon Water.

**Community Garden** means a garden space containing allotment style gardens that are available to members of the community and have a Community Garden Lease Agreement with the Regional District of North Okanagan.

**Connection Fee** means the fee for customers to connect to the Greater Vernon Water system and have not paid a Development Cost Charge.

**Consumption Rate** means the price of water per cubic metre that is charged in accordance with Schedule "A" of this bylaw.

**Contiguous Farm** means more than one Bona Fide Agricultural Land parcel of the same ownership, or immediate family, and sharing a common boundary line, and as approved by the General Manager.

**Delcliffe Water Utility** means the stand alone water system that services lots on Delcliffe and Cameron Roads.

**Development Inquiry Fee** means the fee charged to review a preliminary concept of a proposed development where the water infrastructure has not been defined.

**Domestic Unit** means a single residential unit, including but not limited to, single family dwelling, each unit in a multiple family dwelling, mobile home, occupiable space for a mobile domestic vehicle or trailer, apartment unit, strata unit or plumbed residential or agricultural outbuilding or other plumbed buildings including units within commercial, institutional and industrial buildings.

**ERT** (Encoder-Receiver-Transmitter) means a battery powered device that is connected to a meter which transmits data to a remote meter reading device.

**Fire Main** means a Water Service Connection to a property that is intended for the purpose of providing a supply of water for fire fighting purposes.

**General Manager** means the person appointed to the position of General Manager for the Regional District of North Okanagan who has Greater Vernon Water within their area of responsibility, or designate.

**GVW or Greater Vernon Water** means the water utility created by the Regional District of North Okanagan – Greater Vernon Regional Water Supply Local Service Establishment Bylaw No. 1262, 1994, and amendments made thereto.

**Hemodialysis Consumption Rate** means the Consumption Rate per cubic metre that is used to calculate the charge for water used on home hemodialysis with a dedicated Water Meter in accordance with Schedule "A" of this bylaw.

**Hydrant Tampering Fee** means the fee charged for the unauthorized use of any hydrant connected to a Greater Vernon Water source.

**Infrastructure Base Fee** means the fee per Domestic Unit or Non Domestic water service or for vacant land that has a Water Service Connection to the property. This is independent to whether the property is connected or not and whether or not water is being used. Properties exempt from this fee include:

- properties not connected to Greater Vernon Water and are actively using an alternate potable water supply such as another water utility, well, lake or stream intake,
- vacant land with no Water Service Connection that will never require a water service as approved by the General Manager,
- are paying Allocation Fees and not using water on the property for Domestic or Non Domestic water.

**Irrigation Season** means the five (5) month period from approximately mid April to Mid September, as may be modified by drought or other conditions as determined by the General Manager from time to time.

**Latecomer Administration Fee** means the fee charged to prepare and execute a latecomer bylaw.

**Leak Adjustment Application Fee** means the application fee charged to submit a written request for consideration of a financial adjustment to a utility account due to a possible leak on the customer's property.

**Local Service Area Administration Fee** means the fee charged to establish a Local Service Area or amend a Local Service Area boundary.

**Major Road** means an Arterial or Collector Road as defined in the City of Vernon Master Transportation Plan, the District of Coldstream Major Roadway Network Plan, Old Kamloops Road or a Controlled Access Highway as defined in the Transportation Act.

**Meter Re-Read** means a customer's request to re-read a meter in accordance with the GVW metering bylaw as amended from time to time and an Operator Service Fee must be paid for this service.

**Meter Testing Fee** means the fee charged for Greater Vernon Water to conduct an onsite meter test at the customer's request in accordance with the GVW metering bylaw as amended from time to time.

**Minimum Allocation Fee** means the minimum fee per parcel for land with Allocation.

**Mixed Use** means properties or buildings that contain Domestic and Non Domestic uses.

**Non Domestic** means all services that are not used for Domestic or Bona Fide Agricultural Land purposes including but not limited to congregate care facilities, Supportive Housing, parks, commercial, institutional, industrial and Mixed Use.

**Non Domestic Non Potable Rate** means the rate assessed to customers for outdoor use only for Non Potable purposes as approved by the Regional Board. This rate is not available to new users.

**Non Potable** means water that is not meant for human consumption or cleaning.

**Obstructed Water Meter Fee** means the charge to read a Water Meter that could not be read due to some action or inaction of a property owner or occupier or when a property owner does not allow access to the meter or property for the purposes of installing an ERT or exchanging a meter.

**Off Season Agricultural Water Use** means water consumed outside of the Irrigation Season on Bona Fide Agricultural Land and includes stock watering.

**Operating Contractor** means the contractor(s) Greater Vernon Water employs to operate the water utility.

**Operator Service Fee** means the fee charged for an operator to respond to a customer's request to perform a specific service for that customer, such as interrupting or resuming water supply by means of a shut-off or turn-on of a water service valve, to remove or install a meter, ERT or other meter reading device or to collect a water sample at the request of a customer or complete a Meter Re-Read.

**Park Model Recreational Unit** means a Recreational Vehicle designed as living quarters for seasonal recreation accommodation, which can be relocated on occasion, and must be connected to those utilities necessary for the operation of installed fixtures and appliances, and has a Gross Floor Area, including lofts, not exceeding 50 square metres (538.2 square feet) when in the setup mode, and has a width greater than 2.6 metres (8.5 feet) and less than 4.42 metres (14.5 feet) in the transit mode. A park model Recreational Vehicle must conform to CAN/CSA-Z241 Series Standard (dated 1992 or later) and is not a Trailer as defined by this bylaw.

**Plan Review and Inspection Fee** means the one time fee to have a complete set of waterworks construction plans per phase reviewed, and the construction inspected from time to time by Greater Vernon Water.

**Quarter** means a period of time that is a billing period approximately three (3) months long.

**Recreational Vehicle** includes Trailers, motor-homes, truck and camper combinations but for the purposes of this bylaw does not include Park Model Recreational Units unless otherwise specified elsewhere in this bylaw.

**Regional Board** means the Board of Directors of the Regional District of North Okanagan.

**Regional District and RDNO** means the Regional District of North Okanagan.

**Service Termination** means when an existing Water Service Connection to a property must be terminated at the water main. Service Terminations are required when:

1. a permit to demolish a Domestic Unit, Non Domestic Unit or any building where the Water Service Connection will no longer be connected to a building and no Building Permit has been issued to construct a new building at the property within one (1) year; or
2. a new Water Service Connection, including upsizing a connection, is required at a different location to the existing service

**South Vernon Irrigation District** means the stand alone Non Potable water system that services customers on Okanagan Avenue and Okanagan Landing Road.

**Subdivision Application Fee** means the one time fee to apply for subdivision review.

**Supportive Housing** means properties classified by the Province of British Columbia as Class 3 for property taxation purposes as determined by B.C. Assessment. For the purposes of the application of this bylaw, these properties will be considered as a single Non-Domestic unit.

**Temporary Hydrant Use Fee** means the fees and charges to use any hydrant connected to the GVW system, either directly or indirectly. This fee applies to all hydrant uses with the exception of fire protection, fire suppression or hydrant maintenance completed by the Operating Contractor or a qualified service provider completing Type A or Type B servicing of private hydrants according to AWWA standards.

**Trailer** means any vehicle, coach, house-car, conveyance, or conveyance with an addition, designed to travel often on the highways, constructed or equipped to be used as temporary living or sleeping quarters by travellers.

**Truck Fill Station Fees** means the fees and rates per cubic meter charged to use devices provided by Greater Vernon Water to fill containers.

**Unmetered** means an unauthorized water service or connection without a Water Meter or where a bypass to a Water Meter exists so that water consumption has the ability to flow without flowing through the Water Meter.

**Water Meter** means a device owned by the RDNO to measure the quantity of water used by a customer.

**Water Meter Manual Read Fee** means a fee charged to customers who decline to have an ERT installed or have not provided access to their property or Water Meter in order to install an ERT. The fee is charged to a property once their immediate neighbour(s) has been converted to radio reading of the meters and the meter must be read manually.

**Water Meter Renewal Fee** means the fee applied to all properties with a Water Meter to cover the cost of maintenance and/or replacement of the meter. The amount of the fee varies depending on the size of the existing Water Meter. The fee is charged for each Water Meter serving a property where multiple Water Meters exist, whether they are installed or not.

**Water Meter Tampering Fee** means the fee charged for tampering with a Water Meter to reduce the quantity of water that the meter will read. This includes altering the Water Meter or Water Meter read out, bypassing the Water Meter, providing a false meter read, installing the Water Meter incorrectly or not installing a Water Meter as directed by Greater Vernon Water.

**Water Service Application Fee** means the one time fee to apply for a Water Service Connection or a Domestic Non Potable water service in a separated area to an existing property.

**Water Service Connection** means the pipe connecting the Greater Vernon Water main to the property line.

**Water Service Construction Fee** means the fee to construct waterworks from the water main to a private property line.

**Water System Tampering Fee** means the fee charged for the repairs resulting from damage or unauthorized use of Greater Vernon Water infrastructure or property or to remediate damage or recover lost revenue resulting from an infraction contained in Regional District of North Okanagan Ticket Information Authorization Amendment Bylaw No. 2627, 2014 Schedule "L" and Schedule "M".

**Written Warning** means a letter containing the property owners name and the location of the property advising of the fees billable if the owner does not take action.

## **E. RATES**

1. Every person being the owner of lands and premises and whose property is connected to or is able to connect to Greater Vernon Water shall pay to the RDNO, or agent, in the manner herein provided, the rates, charges and fees established in accordance with and set out in Schedule "A" of this bylaw.
2. All accounts shall be rendered to the owner of the property to which water service is provided.
3. Domestic Non Potable rate will only apply to properties that can access the GVW Non Potable water separated irrigation system and are paying Allocation Fees or Infrastructure Base Fees.
4. Leak Adjustment Application: Where a property owner can prove plumber's receipts or other pertinent evidence that a plumbing failure, resulting in a water loss in excess of 30 cubic metres, has been repaired, the property owner may complete a Leak Adjustment Application. At the discretion of the General Manager, a credit volume may be calculated for half of the volume of the calculated water loss. The credit volume shall be calculated using the meter data provided by the ERT. If the meter has no ERT or there is insufficient data then the credit volume will be calculated by subtracting the historical average consumption of the billing Quarter from the actual consumption. Historical averages will only include years in which a representative water use trend can be established, otherwise, estimates will be used based on typical property owner trends established by Greater Vernon Water. Adjustments will be limited to the leak time as established by the ERT data if available. At maximum, all Adjustments will be limited to the last two Quarters of billing, including the Quarter when the repair was completed, but only if the volume lost is greater than 30 cubic metres. The Leak Adjustment Fee will be subtracted from the credit allotted. Each property is limited to one (1) Leak Adjustment Application every 36 months. Leak adjustments will NOT be considered for the following:
  - above-ground piping or fixtures and/or where the leak is visible and is not covered by housing, walls, or other permanent structures;
  - leaks caused by frozen piping or fixtures that are not sufficiently protected from frost or freezing;
  - broken sprinkler heads or above-ground sprinkler systems;
  - rental properties;
  - routine dripping or leaking faucets, or water leaking commodes/toilets;
  - any type of faulty fixture with the exception of catastrophic breaks that were fixed immediately; and
  - new construction for a period of one year.
5. Non Domestic Non Potable rates in Schedule "A" - Section 2.h. apply to the following properties:
  - 7921 Greenhow Road;
  - 7961 Buchanan Road;
  - 1101 – 14 Avenue;
  - 7920 Highland Road; and



- 5100 Silver Star Road.

All these properties shall be phased in to be billed the same as Non Domestic and Mixed Use Fee by the following schedule:

2018 90% of Non Domestic and Mixed Use Fee

2019 Rate is discontinued and fees are the same as the Non Domestic Fee

6. The Obstructed Water Meter Fee is charged when the obstruction continues 30 days after a Written Warning and will continue to be applied until the obstruction is removed.
7. Off Season Agricultural Water Use consumption shall be based on the meter readings taken during normal agricultural turn off (mid September) and turn on (mid April) and billed accordingly. An agricultural customer who requires water for Bona Fide Agricultural Land purposes outside the normal Irrigation Season may complete an Early Agricultural Turn on or Late Agricultural Turn off application and submit the application fee.
8. Early/Late Agricultural Turn on: Subject to approval of the application for Early Agricultural Turn on or Late Agricultural Turn off, water consumption within 30 calendar days of the Irrigation Season turn on or turn off dates shall be considered part of the properties annual Allocation. Any consumption over the annual Allocation during this time shall be billed in accordance with Schedule "A" - Agricultural Over Consumption Rate. Any water consumption beyond the 30 day extension of the Irrigation Season turn on or turn off dates will be billed in accordance with Schedule "A" - Off Season Agricultural Water Use.
9. The Temporary Hydrant Use Fee is charged per hydrant/per week or part thereof, plus consumption.
10. Vacant Land: For vacant land, the greater of the Infrastructure Base Fee or the Allocation Fee will apply. Where the land has an alternate water supply the Allocation Fee will apply.
11. New Construction: Where a Building Permit is issued and there is no existing Water Meter, one of the following conditions shall apply:
  - a. the water service shall not be turned on until a permanent Water Meter is installed and enrolled into the billing system, or
  - b. at the request of the owner/builder the water service will be turned on by the Operating Contractor and billing shall commence immediately at the "Unmetered fee where metering is possible" rate until the permanent Water Meter is installed and enrolled into the billing system. Appropriate Backflow protection must be installed and tested and a completed Backflow Assembly Test Report must be submitted to the Operating Contractor prior to "turn on", or
  - c. at the request of the owner/builder the water service will be turned on by the Operating Contractor if water is required for site works and a GVW supplied backflow/meter box assembly must be installed by the Operating Contractor at the current bylaw rate and pay water use fees set out in Schedule "A". The owner/builder will accept full responsibility for the GVW backflow/meter box assembly and be responsible for the cost of any repairs or replacement, or
  - d. Water rates may be pro-rated for new Water Service Connections or Construction.

Note: The water service can only be turned on by the Operating Contractor.

**F. FIRE HYDRANT USE**

1. Any GVW or private hydrant used for purposes other than fire protection or suppression shall require a Hydrant Use Permit in the form prescribed for that purpose and a damage deposit fee for equipment and a hydrant use fee paid in the amount set out in Schedule "A".
2. Hydrant Use Permits are required when a qualified service provider is completing hydrant maintenance on private hydrants in compliance with AWWA standards, however a backflow/meter box is not required and the Temporary Fire Hydrant Use fee will be waived. No other uses can be conducted without a backflow and meter box, including flushing.
3. A Hydrant Use Permit may be issued for the purposes of:
  - a. construction road compaction;
  - b. construction dust control;
  - c. construction water main testing;
  - d. utility line flushing;
  - e. wellpoint dewatering installation;
  - f. road sweeping;
  - g. water tanker truck filling;
  - h. special events; or
  - i. other purposes other than hydrant maintenance
4. Applications for use of a hydrant must provide 48 business hours notice for installation of a backflow/meter box assembly.
5. The General Manager may refuse to issue a Hydrant Use Permit where the issuance of a Hydrant Use Permit may result in a risk to the GVW water system.
6. The General Manager may impose terms and conditions on the Hydrant Use Permit including, but not limited to the following:
  - a. the location of the fire hydrant that may be used;
  - b. the type of fire hydrant that may be used;
  - c. the dates and times when the fire hydrant may be used;
  - d. precautions to be taken in using the fire hydrant; and
  - e. the volume and or flow rate of water that may be used.
7. The installation/removal of the backflow/meter box must be completed by an Operating Contractor prior to any connection to a hydrant pursuant to a Hydrant Use Permit.
8. No person shall operate any hydrant or use water drawn from any hydrant pursuant to a Hydrant Use Permit, other than in accordance with the terms and conditions of the Hydrant Use Permit.
9. At any time the General Manager may cancel or suspend a Hydrant Use Permit issued pursuant to this Bylaw:
  - a. if the General Manager considers that the use of the hydrant may result in a risk to the GVW water system; or



SCHEDULE "A" - RATES AND FEES FOR GREATER VERNON WATER SERVICE

The following rates shall apply and be levied for water use for the full applicable year or, where applicable, prorated for a portion thereof:

1 Agricultural / Allocation Fees		2018 (Effective April 1)	2019 (Effective January 1)	2020 (Effective January 1)	Units / Comments
a.	Allocation Fee	\$73.34	\$76.05	\$78.26	per hectare of allocation per quarter or part
b.	Allocation Fee Credit	\$29.34	\$30.42	\$31.30	per quarter or part up to a maximum of 0.4 hectares
c.	Minimum Allocation Fee	\$29.34	\$30.42	\$31.30	per quarter or part
d.	Early Agricultural Turn on / Late Agricultural Turn off Fee	\$75.00	\$75.00	\$75.00	per farm, application required
e.	Agricultural Over Consumption Rate				
i.	Tier A - 0 to 20% over allocation	\$0.42	\$0.44	\$0.45	per cubic metre per year
ii.	Tier B - Over 20 to 50% over allocation	\$0.84	\$0.87	\$0.90	per cubic metre per year
iii.	Tier C - Over 50% over allocation	\$1.69	\$1.74	\$1.79	per cubic metre per year
f.	Off Season Agricultural Water Use - based on metered consumption	\$0.84	\$0.87	\$0.90	per cubic metre
g.	Domestic Non-Potable in separated areas metered separately	\$0.84	\$0.87	\$0.90	per cubic metre per quarter
h.	Agricultural Water and Non Agricultural Peak Flow Purchase Fees				
i.	Application Fee	\$350.00	\$350.00	\$350.00	per application
ii.	For each 0.1 of a hectare of agricultural allocation or part thereof	\$600.00	\$600.00	\$600.00	subject to availability
iii.	For each 0.1 litres per second peak flow demand for non-agricultural purposes	\$770.00	\$770.00	\$770.00	subject to availability
i.	Application for RDNO Farm Classification				
i.	Appeal For Agricultural Water Rates - Application Fee	\$60.00	\$60.00	\$60.00	per property
ii.	Late Application Fee (after Feb. 15) (charged in addition to Application Fee under 1.i.i)	\$50.00	\$50.00	\$50.00	per property

2	Domestic, Vacant Land, Non Domestic and Mixed and Other Use Fees	2018 (Effective April 1)	2019 (Effective January 1)	2020 (Effective January 1)	Units / Comments
a.	Infrastructure Base Fee (Domestic, Vacant Land, Non Domestic and Mixed Use) for each unit based on water meter size, for 0.78 litres per second maximum flow. Where property has more than one (1) unit connected to the same water meter, each unit shall pay the greater of: i) the Small water meter base fee, or ii) the Water meter size rate divided by the number of units.				
	Vacant Land	\$93.00	\$95.00	\$98.00	per quarter or part
	Small water meter (29mm and less / 1" and less)	\$93.00	\$95.00	\$98.00	per quarter or part
	Medium water meter (30mm - 55mm / 1 1/2" - 2")	\$372.00	\$380.00	\$392.00	per quarter or part
	Large water meter (56mm and larger / 2 1/2" and larger)	\$744.00	\$760.00	\$784.00	per quarter or part
b.	Consumption Rate for Domestic, Non Domestic or Mixed Uses (added to each Infrastructure Base Fee charged)				
i.	Tier 1 - 0 to 40 cubic metres	\$0.84	\$0.87	\$0.89	per cubic metre per quarter
ii.	Tier 2 - Over 40 to 80 cubic metres	\$1.69	\$1.74	\$1.79	per cubic metre per quarter
iii.	Tier 3 - Over 80 cubic metres (Non Domestic and Mixed Use up to 1,000 cubic metres)	\$2.54	\$2.61	\$2.69	per cubic metre per quarter
iv.	Tier 3a - Non Domestic and Mixed Use only - Over 1,000 cubic metres	\$1.69	\$1.74	\$1.79	per cubic metre per quarter
c.	Truck Fill Station				
i.	Infrastructure Base Fee	\$200.00	\$200.00	\$200.00	per quarter
ii.	Consumption Rate	\$2.78	\$2.86	\$2.94	per cubic metre
d.	Private Fire Main Rate	\$33.00	\$33.00	\$33.00	per quarter for all water service sizes
e.	Temporary Fire Hydrant Use				
i.	Hydrant Use Permit, includes rental for backflow/meter box assembly	\$250.00	\$250.00	\$250.00	per hydrant per week or part
ii.	Consumption Rate	\$2.53	\$2.60	\$2.68	per cubic metre
iii.	Backflow / Meter Box assembly for other RDNO water utilities	\$150.00	\$150.00	\$150.00	per hydrant per week or part (no water consumption charged)
f.	Hemodialysis Consumption Rate (added to Infrastructure Base Fee)	\$0.17	\$0.17	\$0.18	per cubic metre
g.	Community Garden Consumption (added to Infrastructure Base Fee)	\$0.17	\$0.17	\$0.18	per cubic metre
h.	Non Domestic Non-Potable Consumption Rate for Metered Consumption (see Section E.5) (added to Infrastructure Base Fee)	\$1.52	Rate no longer available	Rate no longer available	per cubic metre (As of 2019, this rate no longer exists and Non Domestic Use rates will apply as per Section 2. b)
i.	Delcliffe Water Utility Fee	\$256.00	\$264.00	\$271.00	per Domestic Unit per quarter
j.	South Vernon Irrigation District Fees				
i.	Irrigation fee	\$256.00	\$264.00	\$271.00	per hectare per quarter, minimum 0.4 hectare
ii.	Mobile Home	\$38.40	\$39.60	\$40.65	per quarter
k.	Unmetered fee (where metering is NOT possible as determined by the Regional District) added to Infrastructure Base Fee	\$250.00	\$250.00	\$250.00	per quarter or part
l.	Unmetered fee where metering is possible (added to Infrastructure Base Fee)				
i.	initial and first full quarter after written warning	\$310.00	\$315.00	\$320.00	per quarter or part
ii.	second and third quarters	\$510.00	\$520.00	\$530.00	per quarter or part
iii.	fourth quarter	\$1,000.00	\$1,000.00	\$1,000.00	per quarter or part
iv.	after one year and beyond	\$2,000.00	\$2,000.00	\$2,000.00	per quarter or part
m.	Water Meter Renewal Fee				
i.	26mm or less (1" and less)	\$7.20	\$7.34	\$7.48	per quarter or part
ii.	27mm - 55mm (1 1/2" - 2")	\$36.02	\$36.70	\$37.40	per quarter or part
iii.	56mm - 80mm (2 1/2" - 3")	\$72.04	\$73.41	\$74.80	per quarter or part
iv.	81mm - 110mm (3 1/2" - 4")	\$103.00	\$105.00	\$107.00	per quarter or part
v.	111mm - 160mm (4 1/2" - 6")	\$206.00	\$210.00	\$214.00	per quarter or part
vi.	Larger than 160mm (larger than 6")	\$309.00	\$315.00	\$321.00	per quarter or part
n.	Purchase new Water Meter [includes installation & inspection on new construction and inspection on retrofits]	As per GVW Meter List	As per GVW Meter List	As per GVW Meter List	All water meters must be purchased from GVW. Cost based on Actual cost of meter, parts, ERT and service plus 20% Overhead

3 Service Fees		2018 (Effective April 1)	2019 (Effective January 1)	2020 (Effective January 1)	Units / Comments
a.	Operator Service Fee (includes call-outs during business hours, for meter inspections, meter re-reads / meter in / meter out, shut-off / turn-ons, per water sample request or other customer request that requires an operator site visit)	\$50.00	\$55.00	\$55.00	per occasion water sample request fee at the discretion of the Water Quality Manager, laboratory fees not included
b.	After Hours Call Out	\$80.00	\$85.00	\$85.00	per hour, minimum \$160.00
c.	Meter Testing Fee	\$85.00	\$85.00	\$85.00	per occasion
d.	Leak Adjustment Application Fee	\$50.00	\$55.00	\$55.00	per application (fee to be deducted from approved credit on utility bill)
e.	Latecomer Administration Fee	\$2,400.00	\$2,400.00	\$2,400.00	per occasion
f.	Local Service Area Administration Fee	\$2,400.00	\$2,400.00	\$2,400.00	per Local Service Area
g.	Water Meter Manual Read Fee	\$40.00	\$40.00	\$40.00	per water meter read
<b>4 Fire Hydrants</b>					
a.	Application for new fire hydrant	\$100.00	\$100.00	\$100.00	per application
b.	Fire Hydrant Flow Test				
i.	First Test	\$600.00	\$600.00	\$600.00	
ii.	Each additional test in immediate area at the same time	\$195.00	\$200.00	\$200.00	
<b>5 Water Service Connection and Other Construction Fees</b>					
a.	Service under 26 mm diameter with a maximum length of 20 metres not located on a Major Road	\$5,550.00	\$5,600.00	\$5,650.00	plus water meter
b.	Service 27 to 38 mm diameter with a maximum length of 20 metres not located on a Major Road	\$5,800.00	\$5,800.00	\$6,100.00	plus water meter
c.	Service 39 to 55 mm diameter with a maximum length of 20 metres not located on a Major Road	\$7,900.00	\$8,100.00	\$8,100.00	plus water meter
d.	Services greater than 56 mm diameter and any size service installed on Major Roads or with a length greater than 20 metres.	Actual cost	Actual cost	Actual cost	direct costs, plus 20% overhead
e.	Service Termination	\$2,100.00	\$2,150.00	\$2,150.00	per service
f.	New fire hydrant installations	Actual cost	Actual cost	Actual cost	direct costs, plus 20% overhead unless superseded by bylaw rate of respective Jurisdiction
g.	Other construction services	Actual cost	Actual cost	Actual cost	direct costs, plus 20% overhead

6 Development Fees		2018 (Effective April 1)	2019 (Effective January 1)	2020 (Effective January 1)	Units / Comments
a.	Proof of Water Form For Connection to a RDNO Water System	\$25.00	\$30.00	\$30.00	per occasion
b.	Water Service Application Fee for new water service connections on existing lots or upsizing service connections	\$120.00	\$130.00	\$130.00	per application
c.	Subdivision and Development Servicing Bylaw Variance	\$1,200.00	\$1,200.00	\$1,200.00	per application
d.	Development Inquiry Fee	\$240.00	\$250.00	\$250.00	per inquiry
e.	Subdivision Application Fee	\$360.00	\$380.00	\$380.00	plus \$10.00 per lot created
f.	Building Permit Review Fee	\$180.00	\$200.00	\$200.00	plus \$10.00 per 200 m <sup>2</sup> based on gross floor area
g.	Site Inspection Fees where plan review and inspection fees not charged below.	\$80.00	\$90.00	\$90.00	per occasion
h.	Hydraulic Model Inquiry	Actual Cost per result	Actual Cost per result	Actual Cost per result	direct costs, plus 20% overhead. \$240.00 minimum
i.	Fee for connection to Greater Vernon Water by: - Existing water utilities that are not managed by or connected to the Regional District; or - Existing buildings or lots not serviced by the Greater Vernon Water Utility; or - Additional service to an existing customer where there is no new subdivision and/or building permits being issued (including secondary suites), or - At time of building permit where a new building is serviced by an existing GVW service on the subject property.				
i.	Single family dwelling (SFD)	\$2,180.00	\$2,180.00	\$2,180.00	per unit
ii.	Secondary Suites (SFD)	\$1,090.00	\$1,090.00	\$1,090.00	per unit
iii.	Multi-family units	\$1,857.00	\$1,857.00	\$1,857.00	per unit
iv.	Park Model Recreation Unit Lots or Pads	\$1,090.00	\$1,090.00	\$1,090.00	per lot or pad
v.	Recreational Vehicle and Trailer Lots or Pads	\$545.00	\$545.00	\$545.00	per lot or pad
vi.	Institutional	\$8.90	\$8.90	\$8.90	per square metre of gross floor area
vii.	Commercial - Residential	\$1,000.00	\$1,000.00	\$1,000.00	per unit
viii.	Commercial - Other	\$7.27	\$7.27	\$7.27	per square metre of gross floor area
ix.	Industrial	\$3.63	\$3.63	\$3.63	per square metre of gross floor area
<b>7 Plan Review and Inspection Fees</b>					
a.	Plan Review	\$250.00	\$250.00	\$250.00	per sheet. Maximum of 2 reviews.
b.	Inspection Fees based on estimated cost of construction				
i.	On first \$100,000	5.0%	5.0%	5.0%	minimum \$500.00
ii.	\$100,001 to \$200,000	4.0%	4.0%	4.0%	
iii.	\$200,001 to \$500,000	3.0%	3.0%	3.0%	
iv.	\$500,001 to \$1,000,000	2.0%	2.0%	2.0%	
v.	Above \$1,000,000	1.0%	1.0%	1.0%	
<b>8 Unauthorized Use Fees</b>					
a.	Water System Tampering Fee	Actual Cost	Actual Cost	Actual Cost	direct costs, plus 20% overhead
b.	Hydrant Tampering Fee	\$1,440.00	\$1,440.00	\$1,440.00	per hydrant per day or part
c.	Water Meter Tampering Fee	\$600.00	\$600.00	\$600.00	per occasion or per day
d.	Obstructed Water Meter Fee	\$265.00	\$265.00	\$265.00	per occasion