



ombudsperson

B.C.'s Independent Voice For Fairness

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Victoria BC V8W 9A5

Mr. Patrick David Nicol
Chair
Regional District of North Okanagan
9848 Aberdeen Rd.
VERNON BC V1B 2K9

*Bgd - PIO
- event*

JH

RECEIVED

APR 12 2013

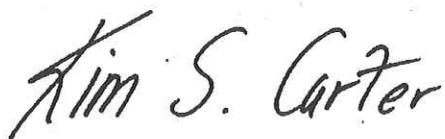
REGIONAL DISTRICT OF
NORTH OKANAGAN

Files Closed from January 1 to March 31, 2013

Regional District of North Okanagan

1. Requests for Information or Assistance	0
2. Complaints with No Investigation	1
<i>a. Assistance and/or referral</i>	0
<i>b. Refused (discretion)</i>	
• More than one year between event and complaint	0
• Insufficient personal interest	0
• Available remedy	1
• Frivolous/vexatious/trivial matter	0
• Can consider without further investigation	0
• No benefit to complainant or person aggrieved	0
• Complaint abandoned	0
• Complaint withdrawn	0
<i>c. Statute barred (FIPPA, Police Act, etc.)</i>	0
<i>d. Not a matter of administration</i>	0
<i>e. Pre-empted by existing statutory right of appeal, objection or review</i>	0
3. Complaints Investigated	0
<i>a. Not a matter of administration</i>	0
<i>b. Pre-empted by existing statutory right of appeal, objection or review</i>	0
<i>c. Investigation ceased (discretion) - No findings</i>	
• More than one year between event and complaint	0
• Insufficient personal interest	0
• Available remedy	0
• Frivolous/vexatious/trivial matter	0
• Can consider without further investigation	0
• No benefit to complainant or person aggrieved	0
• Complaint abandoned	0
• Complaint withdrawn	0
• Complaint settled	0

d. Investigation completed - Findings - Substantiated	
• Remedied in whole	0
• Remedied in part	0
• Not remedied	0
• Recommendations made - remedy to be implemented over time	0
e. Investigation completed - Findings - Not substantiated	0
4. Ombudsperson Initiated Investigations	0
a. Investigation ceased (discretion) - No findings	0
b. Investigation completed - Findings - Substantiated	
• Remedied in whole	0
• Remedied in part	0
• Not remedied	0
• Recommendations made - remedy to be implemented over time	0
c. Investigation completed - Findings - Not substantiated	0



Kim S. Carter
Ombudsperson
Province of British Columbia

09/04/2013