



Spring Workshop March 29th and 30th, 2012 Registration Available Online

The dates have been set for the Annual Water Supply Association Spring Workshop, March 29 & 30, 2012 at The Quail at the Okanagan Golf Club in the beautiful City of Kelowna. This year we will be reviving the tradition of the first day set aside for operations and clerical staff with the second day targeted toward elected officials and managers.

The theme for the first day, March 29th is inter-generational communication – the challenges in understanding, communicating and motivating in a multi-generational work place.

COMMUNICATING WITH OTHERS & BUILDING A RESPECTFUL WORKPLACE—BEHAVIORAL AND GENERATIONAL ISSUES

Tracey Lorenson from Paragon Strategic Services will facilitate this session and will explore what is meant by “respectful workplace” and how generational issues impact organizations. We will be discussing whether different standards or behavior are appropriate depending on the workgroup (e.g., inside or outside staff) and what individual employees can do to support the development of a respectful workplace. This session will also discuss the unique challenges of working with and leading different generational styles, with specific practical suggestions.

The second day of the workshop— March 30th will provide a series of speakers presenting on a number of topics which cover new projects, changes in legislation and grant programs. Topics include— **the Interior Health Authority Audit** (panel discussion); **Dam Safety Regulation** changes; **Water Act Modernization** update; the **Glenmore-Ellison Intake Project**; the **Kelowna Joint Water Committee Master Water Plan**; the **Natural Resource Roads Act Project**; **Okanagan Basin Water Board Initiatives**; changes and updates for the **Environment Operator Certification Program**. There will be lots of time for questions and discussions during this exciting day.

Follow this link to register for either or both days of the workshop:
<http://www.wsabc.ca/2012-spring-workshop=-registration>

Note: This year's Annual General Meeting will be held in Nelson, Oct 18 –19, 2012.
See www.wsabc.ca website for details.

