
FOR IMMEDIATE RELEASE

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GREATER VERNON WATER 2017 ANNUAL REPORT

The Regional District of North Okanagan (RDNO) wishes to invite customers of Greater Vernon Water (GVW) to view the **GVW 2017 Annual Report** located on the RDNO website at www.rdno.ca/water.

Under the BC *Drinking Water Protection Act*, water utilities must provide annual reports to the Health Authority that holds their permit to operate. Renee Clark, Manager, Water Quality, stated that, "A lot goes into delivering safe drinking water to your tap and ensuring there is a sustainable water supply. GVW reports annually to Interior Health which provides a comprehensive snapshot of operations". The 2017 report is available to the public online to ensure transparency and accountability to its customers and includes:

- 2017 Water System and Capital Works
- Water Quality Monitoring Plan and Results
- Emergency Response Plan
- Summary of the Cross Connection Control Program
- Environmental Operators Certifications
- Summary on source protection, treatment and distribution system events
- Operational activities
- Records of communication with customers
- Annual consumption data, and
- Water sustainability initiatives.

Get to know your water and download the report today! Please contact Renee Clark at 250-550-3700 if you require further information.