



# REGIONAL DISTRICT NORTH OKANAGAN

## Mabel Lake Water (MLW) Utility Water Quality Report for January 2023

The following is the water quality summary for the Mabel Lake Water Utility (MLW).

On January 3, 2023, specific customers on Walker Rd were given advanced notice that there would be a service interruption on January 4, 2023 and their water supply would be turned off due to an emergency repair to a water service. Construction was completed on January 4, 2023 and water services were returned to normal.

### 1. Source

The MLW system draws raw water from Mabel Lake through a screened intake line to a clear well. Water from the clear well is chlorinated and pumped into a 526 meter long pipe which provides chlorine contact time. Water then flows into the distribution system. Table 1 summarizes the results for bacterial and turbidity for the untreated water at the treatment plant.

**Table 1 Mabel Lake Intake**

Parameter	Laboratory		# of Samples	# of Deviations	Min	Max	Average
E.coli <sup>3</sup>	Caro	MPN/100 mL	5	-----	<1	<1	<1
Total Coliform	Caro	MPN/100 mL	5	-----	<1	1	0.20
Turbidity <sup>2</sup>	SCADA <sup>1</sup> Daily Average	NTU	31 Days	-----	0.15	0.24	0.18
Turbidity <sup>2</sup>	Operator Grab Sample	NTU	13	-----	0.21	0.43	0.28
UVT (unfiltered)	RDNO Lab	%	5	-----	89.90	92.60	91.20

<sup>1</sup>SCADA: Supervisory Control and Data Acquisition.

<sup>2</sup>Operation Guideline: As outlined in Deviation Response Plan, turbidity < 1 NTU

<sup>3</sup>Drinking Water Treatment Objectives\_ BC (Sec 4.3): Determine number of raw water samples with E. coli >20 CFU. The number of E. coli in raw water does not exceed 20/100 mL in at least 90% of the weekly samples from the previous six months.

### 2. Treatment Plant

MLW utilizes chlorine disinfection only. Table 2 summarizes chlorine and turbidity levels from the pipe that flow into the distribution system.

**Table 2 Mabel Lake Water Treatment**

Parameter	Laboratory		# of Samples	# of Deviations	Min	Max	Average
Free Chlorine <sup>2</sup>	SCADA <sup>1</sup> Daily Average	mg/L	31 Days	-----	1.49	1.53	1.51

<sup>1</sup>SCADA: Supervisory Control and Data Acquisition.

<sup>2</sup>WQ Deviation Response Plan - free chlorine < 0.20 mg/L or > 2.20 mg/L

**3. Distribution**

MLW provides potable water to 3 commercial and 338 residential connections. The majority of connected residents and all 3 commercial connections are seasonally occupied, with approximately 20 connections considered year-round or permanent. The population increases to an estimated one thousand three hundred and fifty (1350) persons during peak summer months.

Table 3 summarizes the results for chlorine, turbidity, and bacteria for the distribution system. The monthly water volume used at Mabel Lake this month was 4,110 m<sup>3</sup>.

**Table 3 Mabel Lake Distribution Parameters**

Parameter	Laboratory		# of Samples	# of Deviations	Min	Max	Average
Free Chlorine <sup>1</sup>	Operator Grab Sample	mg/L	64	-----	0.28	1.37	0.89
Total Chlorine	Operator Grab Sample	mg/L	64	-----	0.35	1.41	0.97
Turbidity <sup>1</sup>	Operator Grab Sample	NTU	64	-----	0.13	0.48	0.27
E.coli	Caro	CFU/100 mL	5	-----	<1	<1	<1
Total Coliform	Caro	CFU/100 mL	5	-----	<1	<1	<1

<sup>1</sup>WQ Deviation Response Plan - free chlorine < 0.20 mg/L or > 2.20 mg/L, turbidity >1.0 NTU

**4. Customer Calls and Notifications**

Customer calls within the Mabel Lake Water Utility service area are tracked and recorded.

There were three customer calls in January.

**Table 4 Customer calls for the month**

# of Calls	Type of Call	Issue/Inquiry	Investigation	Comments
1	Inquiry	Water interruption notice	No	Customer called to thank RDNO for water interruption notice and map
1	Issue	Standpipe has water flowing	Yes	Standpipe was left slightly opened and had been frozen over winter
1	Issue	No Water	Yes	Operator investigated. Utility and private curb stops damaged. Repair was coordinated by RDNO.

**5. Operational or Maintenance Activity**

Operational activities within the Mabel Lake Water service area are tracked and recorded. There were 3 distribution operational activities in January.

Table 5 outlines the distribution operational and maintenance activities during the month.

**Table 5 Monthly Operational Work and Maintenance**

NUMBER OF LOCATIONS	TYPE OF WORK
1	Standpipe Maintenance
0	Water Service Locate
0	Water Main Break Repair
0	Water Meter Inspection
0	Water Meter Maintenance
0	Water Service Install
0	Water Service Repair
0	Water Turn On/Off
1	Water Curb Stop Repair
1	Water Investigation