

Outback Water System - Water Quality Report for May 2023

1. Source

The Outback water system pumps raw water from Okanagan Lake through a screened intake line to a booster station. The booster station houses the Ultraviolet reactor, sodium hypochlorite injection, instrumentation and booster pumps to pump water to a two celled reservoir. A raw (untreated) water sample is taken at the intake lake pump station approximately once a month. Table 1 summarizes the results for bacterial, turbidity and UV Transmittance (UVT) for the untreated water at the lake pump station.

Table 1 Outback Intake (untreated)

Parameter	Laboratory		# of Samples	# of Deviations	Result	Min	Max	Average
E.coli ²	Caro	MPN/100 mL	1		<1			
E.coli ²	RDNO Lab	MPN/100 mL	2			0	1	0.50
Total Coliform	Caro	MPN/100 mL	1		<1			
Total Coliform	RDNO Lab	MPN/100 mL	2			2	5.2	3.6
Turbidity ¹	GVW WQ Tech	NTU	1		0.87			

¹Operation Guideline: As outlined in Deviation Response Plan, turbidity < 1 NTU

²Drinking Water Treatment Objectives_ BC (Sec 4.3): The number of É. coli in raw water should not exceed 20/100 mL in at least 90% of the weekly samples from the previous six months.

2. Treatment Plants

The Outback water system uses Ultraviolet (UV) and chlorine disinfection. Table 2 summarizes results for chlorine, bacterial, turbidity, and UV Transmittance (UVT).

Table 2 Outback Water Treatment Plant

Parameter	Laboratory	Units	# of Samples	# of Deviations	Min	Max	Average
Free Chlorine ² (Reservoir)	Operator Grab Sample	mg/L	5		1.17	1.73	1.45
Free Chlorine ² (Reservoir)	SCADA ¹ Daily Average	mg/L	31 Days		1.26	1.68	1.46
Total Chlorine (Reservoir)	Operator Grab Sample	mg/L	5		1.40	1.97	1.69
E.coli (Reservoir)	Caro	CFU/100 mL	5		<1	<1	<1
Total Coliform (Reservoir)	Caro	CFU/100 mL	5		<1	<1	<1
Turbidity ² (Reservoir)	Operator Grab Sample	NTU	5		0.21	0.78	0.49
Turbidity ² (Reservoir)	SCADA ¹ Daily Average	NTU	31 Days		0.14	0.67	0.42
UVT (Unfiltered) Booster	SCADA ¹ Daily Average	%	31 Days		86.73	91.95	89.79

SCADA: Supervisory Control and Data Acquisition.

3. Distribution

The Outback water system is owned and operated by Greater Vernon Water a service of the Regional District of North Okanagan. The water system, supplies bulk water from the reservoir to the Outback Resort. The Outback Resort (the water distribution system) is a "stand alone system" and the responsibility of the owner/ operator (Strata). Greater Vernon Water does not monitor the water quality in the Outback Resort (Strata). Table 3 summarizes the daily flow rates for the month.

²GVW WQ Deviation Response Plan - free chlorine >0.20 mg/L turbidity < 1 NTU.

Table 3 Monthly Supply Volumes for Outback System over the Month

Volumes	Outback		
Min (ML/Day)	0.00		
Max (ML/Day)	0.40		
Average (ML/Day)	0.11		
Monthly Total (ML)	3.45		

4. Water Quality Customer Calls and Notifications

There were no water quality customer calls from the Outback Resort this month.

Table 4 Customer calls for the month

# of Calls	Type of Call	Issue/Inquiry	Investigation	Comments
0				