

WHITEVALE WATER UTILITY

2023 Newsletter from the Regional District of North Okanagan



Planned Leak Detection This Spring!



Water consumption has been higher than normal this winter, and we suspect there might be one or more leaks in the pipes in the water system. As pipes age, they can be susceptible to cracks and punctures and allow water to escape into the ground. This can sometimes be detectable as a wet spot or pooling water on the ground. If you notice something like this, please call the RDNO at 250-550-3700, and we will investigate.



Water which escapes into the ground unnecessarily taxes the system and is a cost to the water utility since that water is still treated and distributed. To combat this, a leak detection project is planned for this spring. When we've determined a start date, a notice will be sent via the Whitevale Water subscription group, so subscribe for water updates!

Find more information at rdno.ca/www

Sign up for MyRDNO

We have launched a new online platform that gives you instant access to your utility account!

When you sign up, you can go paperless by opting for e-billing, see previous and current invoices, and transaction history.

Create your account at
rdno.ca/MyRDNO

Water Updates!

Want to know about things like water quality advisories, the impact planned water utility work may have on you, and water restrictions on your water system?

Get these updates straight to your email inbox by subscribing to the Whitevale Water e-newsletter topic at www.rdno.ca/subscribe.

How to Prepare your Family Emergency Plan

Every household needs a home emergency plan. Get prepared for a potential emergency by following PreparedBC's three-step system. Knowing your hazards, making your plan, and gathering your supplies can reduce anxiety and result in a better response and faster recovery.

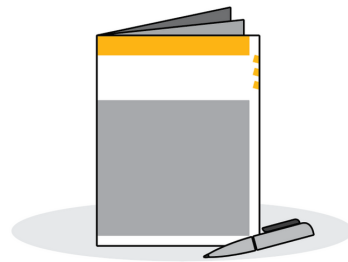
Step 1: Know your Hazards



Areas that are prone to flooding can require different methods of preparation compared to an area that is prone to earthquakes. Knowing which hazards to plan for is the first step in getting prepared with your custom plan.

Not sure what to prepare for? Use the hazard map at preparedbc.ca to see what could occur near you.

Step 2: Make your Plan



Now that you have taken a scan of possible hazards you could face, you're ready to create your family's emergency plan.

A home emergency plan is a playbook for how you and the people you live with will respond during an emergency.

Visit

preparedbc.ca/emergencyplan and download the fill-in-the-blanks template. Once completed, your plan will include information like family and emergency phone numbers and what you will need to prepare based on your unique situation, such as having an extra supply of medication in your emergency kit.

Step 3: Build your Kits



Depending on the type of disaster, you may need to stay home or leave immediately. Prepare for either scenario by creating an emergency kit and a grab-and-go bag.

An emergency kit should contain supplies like a copy of your emergency plan, food and water, a first aid kit, clothing, batteries, flashlights and a radio. You can also create a grab-and-go bag which is a smaller, more portable version of your emergency kit.

Find a basic list of supplies to include in your kits along with budget friendly ideas at preparedbc.ca



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