# **GRINDROD WATER UTILITY**

2023 Newsletter from the Regional District of North Okanagan



### Water Infrastructure Projects This Year!

Two large infrastructure projects are planned for the Grindrod Water Utility in 2023 and 2024. One of the projects is installing a generator at the Water Treatment Plant to allow the plant to run during power outages. This will help to reduce the number of water outages and Boil Water Notices.

Through the second project, we will review and upgrade the existing piping to improve reliability and extend the system's service life. In addition, two meters will be installed within the water treatment plant to assist with the management of the system.

These projects are underway and fully funded by Electoral Area "F" Community Works Funds. Check out these projects and watch for updates at rdno.ca/projects

## Sign up for MyRDNO

We have launched a new online platform that gives you instant access to your utility account!

When you sign up, you can go paperless by opting for e-billing, see previous and current invoices, and transaction history.

Create your account at rdno.ca/MyRDNO

### **Water Updates!**

Want to know about things like water quality advisories, the impact planned water utility work may have on you, and water restrictions on your water system?

Get these updates straight to your email inbox by subscribing to the Grindrod Water e-newsletter topic at rdno.ca/subscribe.



# How to Prepare your Family Emergency Plan

Every household needs a home emergency plan. Get prepared for a potential emergency by following PreparedBC's three-step system. Knowing your hazards, making your plan, and gathering your supplies can reduce anxiety and result in a better response and faster recovery.

### Step 1: Know your Hazards



Areas that are prone to flooding can require different methods of preparation compared to an area that is prone to earthquakes. Knowing which hazards to plan for is the first step in getting prepared with your custom plan.

Not sure what to prepare for? Use the hazard map at **preparedbc.ca** to see what could occur near you.

### Step 2: Make your Plan





Now that you have taken a scan of possible hazards you could face, you're ready to create your family's emergency plan.

A home emergency plan is a playbook for how you and the people you live with will respond during an emergency.

Visit

preparedbc.ca/emergencyplan and download the fill-in-the-blanks template. Once completed, your plan will include information like family and emergency phone numbers and what you will need to prepare based on your unique situation, such as having an extra supply of medication in your emergency kit.

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# **Step 3: Build your Kits**



Depending on the type of disaster, you may need to stay home or leave immediately. Prepare for either scenario by creating an emergency kit and a grab-and-go bag.

An emergency kit should contain supplies like a copy of your emergency plan, food and water, a first aid kit, clothing, batteries, flashlights and a radio. You can also create a grab-and-go bag which is a smaller, more portable version of your emergency kit.

Find a basic list of supplies to include in your kits along with budget friendly ideas at **preparedbc.ca**