

# MABEL LAKE UTILITY

2022 Newsletter from the Regional District of North Okanagan



## Utility Pre-Authorized Payment Program

It's now easier than ever to pay your utility bill with the RDNO. If you sign up for the pre-authorized payment plan, the balance of your utility bill will be automatically withdrawn from your bank account on the due date.

### How to sign up:

1. Complete the Utility Pre-Authorized Payment Program Application form located at [www.rdno.ca/utilitybill](http://www.rdno.ca/utilitybill).
2. Submit the application form and a blank cheque marked VOID or a pre-authorized debit form from your bank to the RDNO:
  - By email to [finance@rdno.ca](mailto:finance@rdno.ca) or mail your completed form with the required documents to the RDNO at 9848 Aberdeen Road, Coldstream, BC V1B 2K9
3. Look for confirmation on your next annual bill

Learn more, including answers to frequently asked questions at [www.rdno.ca/utilitybill](http://www.rdno.ca/utilitybill)

## Sign up for MyRDNO

We have launched a new online platform that gives you instant access to your utility account!

When you sign up, you can go paperless by opting for e-billing, see previous and current invoices, transaction history and your water usage.

Create your account at  
[rdno.ca/MyRDNO](http://rdno.ca/MyRDNO)

## Check for Water Leaks

Leak detection was completed this spring at Mabel Lake Water and nine (9) leaks were found on private properties. Leaks on the water system impact the entire community as the water utility has limited pumping capacity and unnecessary water use due to leaks can result in water restrictions for the community that could be avoided. Please do your part and check for leaks on your property.

## Saving Water Indoors

Not all leaks leave a puddle on the floor. The sneaky leaks manage to drain away without ever leaving a sign. Toilets can leak a surprisingly large amount of water - over 10 cubic meters per day! To diagnose this problem, pour three (3) drops of food colouring into the tank. If you see dye in the bowl 15 minutes later, you have a leak.

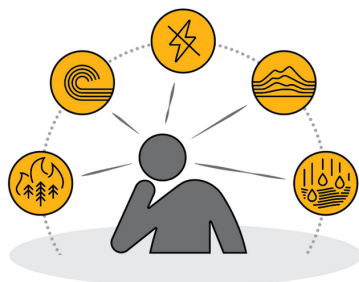
## Fill your dishwasher!

Since your dishwasher uses the same amount of water whether it is full or not, make sure to completely fill it! Some dishwashers even have a water saving cycle.

## Make your Family's Emergency Plan this Spring

Every household needs a home emergency plan. Take a break from your spring cleaning to get prepared for a potential emergency by following PreparedBC's three-step system. Knowing your hazards, making your plan, and gathering your supplies can reduce anxiety and result in a better response and faster recovery.

### Step 1: Know your Hazards



Areas that are prone to flooding can require different methods of preparation compared to an area that is prone to earthquakes. Knowing which hazards to plan for is the first step in getting prepared with your custom plan.

Not sure what to prepare for? Use the hazard map at **[preparedbc.ca](http://preparedbc.ca)** to see what could occur near you.

### Step 2: Make your Plan



Now that you have taken a scan of possible hazards you could face, you're ready to create your family's emergency plan.

A home emergency plan is a playbook for how you and the people you live with will respond during an emergency. Visit **[preparedbc.ca/emergencyplan](http://preparedbc.ca/emergencyplan)** and download the fill-in-the-blanks template. Once completed, your plan will include information like family and emergency phone numbers and what you will need to prepare based on your unique situation, such as having an extra supply of medication in your emergency kit.

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Call us at 250-550-3700

### Step 3: Build your Kits



Depending on the type of disaster, you may need to stay home or leave immediately. Prepare for either scenario by creating an emergency kit and a grab-and-go bag.

An emergency kit should contain supplies like a copy of your emergency plan, food and water, a first aid kit, clothing, batteries, flashlights and a radio. You can also create a grab-and-go bag which is a smaller, more portable version of your emergency kit.

Find a basic list of supplies to include in your kits along with budget friendly ideas at **[preparedbc.ca](http://preparedbc.ca)**