

Updates from the RDNO

Sign up for MyRDNO

We have launched a new online platform that gives you instant access to your utility account!

When you sign up, you can go paperless by opting in e-billing, see previous and current invoices, transaction history and your quarterly water usage.

Create your account at
rdno.ca/MyRDNO



Agricultural Water Customers Requiring Late Turn-offs in 2022 must contact Greater Vernon Water by June 15

Greater Vernon Water (GVW) is planning on increasing the size of the spillway for the Headgates Dam this fall to help protect our water supply infrastructure, the environment, and downstream communities. The project will require GVW to temporarily lower the water in the reservoir, which may impact the availability of irrigation water after the regular September 15 turn-off date.

Agricultural customers who intend on using water past September 15 must contact GVW so we can assess the demand and determine if we can provide late water turn-offs to customers. Please send your request to utilities@rdno.ca or call 250-550-3700 with the following information by June 15:

Name:

Email (optional):

Irrigation System Description (e.g. Wheel line, Drip, etc.):

Property Address:

Crop Type:

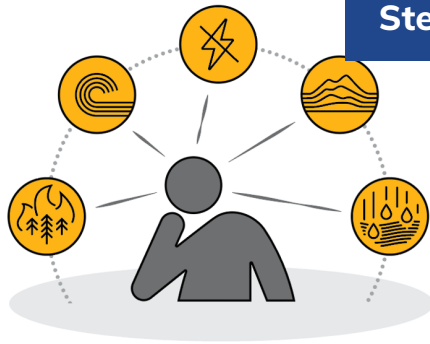
What do you use water for after September 15? (e.g. regular irrigation of late-season forage crops; maximizing orchard soil moisture prior to frost; livestock watering; etc.)

Customers that provide their email will receive project updates. Please note that if you submitted the above information in 2021, you do not need to resubmit in 2022. GVW will contact you before a late turn-off.



Make your Family's Emergency Plan this Spring

Every household needs a home emergency plan. Take a break from your spring cleaning to get prepared for a potential emergency by following PreparedBC's three-step system. Knowing your hazards, making your plan, and gathering your supplies can reduce anxiety and result in a better response and faster recovery.



Step 1: Know your Hazards

Areas that are prone to flooding can require different methods of preparation compared to an area that is prone to earthquakes. Knowing which hazards to plan for is the first step in getting prepared with your custom plan.

Not sure what to prepare for? Use the hazard map at preparedbc.ca to see what could occur near you.



Step 2: Make your Plan

Now that you have taken a scan of possible hazards you could face, you're ready to create your family's emergency plan.

A home emergency plan is a playbook for how you and the people you live with will respond during an emergency. Visit preparedbc.ca/emergencyplan and download the fill-in-the-blanks template. Once completed, your plan will include information like family and emergency phone numbers and what you will need to prepare based on your unique situation, such as having an extra supply of medication in your emergency kit.



Step 3: Build your Kits

Depending on the type of disaster, you may need to stay home or leave immediately. Prepare for either scenario by creating an emergency kit and a grab-and-go bag.

An emergency kit should contain supplies like a copy of your emergency plan, food and water, a first aid kit, clothing, batteries, flashlights and a radio. You can also create a grab-and-go bag which is a smaller, more portable version of your emergency kit.

Find a basic list of supplies to include in your kits along with budget friendly ideas at preparedbc.ca