

☐ Not Approved

LEAK ADJUSTMENT APPLICATION FORM Silver Star Water

Leak Adjustment Application Fee of \$60.00 will be deducted from the credit allotted to the utility account of approved leak adjustment applications, per the current Small Utilities Rates and Regulations Bylaw.

| LEAK ADJUSTMENTS V | ILL NOT BE | CONSIDERED | FOR: |
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1. Above-ground piping or fixtures and/or where the 4. Routine dripping or leaking faucets, or water leaking leak is visible and is not covered by housing, walls, commodes/toilets: or other permanent structures: 5. Any type of faulty fixture with the exception of 2. Frozen piping or fixtures that are not sufficiently catastrophic breaks that were fixed immediately; and protected from frost or freezing; 6. New construction for a period of one year. 3. Broken sprinkler heads or above-ground sprinkler systems: Property address of leak: Date leak noticed: Date repaired: Account #: Phone: Email: Property owner name: Are you the Property Owner? ☐ Yes ☐ No *If no, owner prints name here _____ and signs here _____ to confirm applicant may act as their agent. Name of applicant (if not property owner): Mailing address (if different from above): THE OWNER IS REQUIRED TO PROVIDE: 1. A detailed description of the leak and how it was repaired, in the space on the back of this form. 2. A copy of the repair invoices or receipts. If no receipts are available, attach a detailed outline of the work performed and a list of the plumbing parts repaired/replaced in writing by the person responsible for the repair. Photos before and after the repair are also acceptable. PLEASE READ AND INITIAL EACH ITEM: No recent plumbing repairs that caused the leakage for which an adjustment is sought. I am familiar with all of the matters of fact stated in this application, swear that they are made on my personal knowledge and that they are each true and correct. I have read the Terms and Conditions listed on the reverse of this form. Signature of applicant(s): Date: OFFICE USE ONLY Approved Print Name: Signature: Date:

Please submit via email at utilities@rdno.ca, fax 250-550-3701 or drop off to the RDNO office

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TERMS AND CONDITIONS:

- 1. Where a User can prove with plumber's receipts or other pertinent evidence that a plumbing failure, resulting in a water loss in excess of 40 cubic metres, has been repaired, the User may complete a Leak Adjustment Application and the Leak Adjustment Application Fee will be subtracted from the credit allotted;
- 2. At the discretion of the Manager, a credit volume may be calculated for half of the volume of the calculated water loss;
- 3. The credit volume shall be calculated by subtracting the historical average consumption from the actual consumption;
- 4. Adjustments will be limited to a one year period, but only if the volume lost is greater than 40 cubic metres. Each property is limited to one leak adjustment every 36 months. Any leak adjustment credit will be applied to the account; and
- 5. The Regional District's representative has the right of access to inspection to determine if the leak was repaired.

Revised: April 16, 2024