

# Have you been impacted by wildfires?



## Apply for Employment Insurance (EI) as soon as you stop working, even if you don't have your record of employment (ROE) yet

If you can't work because of the wildfires, **apply for EI online** by going to: [www.canada.ca/ei](http://www.canada.ca/ei)

For questions or assistance on any of the programs listed below, or if you do not have access to the internet, please call **1-877-631-2657**.

**Access** help or information on federal government programs:

- Employment Insurance (EI)
- Canada Pension Plan (CPP)
- Old Age Security (OAS)
- Social Insurance Number (SIN)
- Passport
- My Service Canada Account



Scan for more details

**You can also submit a service request online at [eservices.canada.ca/en/service/](http://eservices.canada.ca/en/service/).** A representative will call you within 2 business days.

**Please identify if you have been impacted by wildfires.**

**Direct deposit** is the best way to avoid payment delays, if you receive federal benefits such as EI, CPP or OAS.

**To find a local Service Canada Centre:** [canada.ca/service-canada-office](http://canada.ca/service-canada-office)

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