



# REGIONAL DISTRICT NORTH OKANAGAN

## Mabel Lake Water (MLW) Utility Water Quality Report for July 2025

The following is the water quality summary for the Mabel Lake Water Utility (MLW).

### 1. Source

The MLW system draws raw water from Mabel Lake through a screened intake line to a clear well. Water from the clear well is chlorinated and pumped into a 526-meter-long pipe which provides chlorine contact time. Water then flows into the distribution system. Table 1 summarizes the results for bacterial and turbidity for the untreated water at the treatment plant.

**Table 1 Mabel Lake Intake**

Parameter	Laboratory		# of Samples	# of Deviations	Min	Max	Average
E.coli <sup>3</sup>	RDNO Lab	CFU/100 mL	5	-----	<1	2	<1
Total Coliform	RDNO Lab	CFU/100 mL	5	-----	<1	4.1	1.7
Turbidity <sup>2</sup>	SCADA <sup>1</sup> Daily Average	NTU	31	-----	0.23	0.49	0.31
Turbidity <sup>2</sup>	Operator Grab Sample	NTU	13	-----	0.31	0.63	0.44
UVT (unfiltered)	RDNO Lab	%	5	-----	89.3	91.3	90.0

<sup>1</sup>SCADA: Supervisory Control and Data Acquisition.

<sup>2</sup>Operation Guideline: As outlined in Deviation Response Plan, turbidity < 1 NTU

<sup>3</sup>Drinking Water Treatment Objectives\_ BC (Sec 4.3): Determine number of raw water samples with E. coli >20 CFU. The number of E. coli in raw water does not exceed 20/100 mL in at least 90% of the weekly samples from the previous six months.

### 2. Treatment Plant

MLW utilizes chlorine disinfection only. Table 2 summarizes chlorine and turbidity levels from the pipe that flows into the distribution system.

**Table 2 Mabel Lake Water Treatment**

Parameter	Laboratory		# of Samples	# of Deviations	Min	Max	Average
Free Chlorine <sup>2</sup>	SCADA <sup>1</sup> Daily Average	mg/L	31	-----	1.53	1.76	1.71

<sup>1</sup>SCADA: Supervisory Control and Data Acquisition.

<sup>2</sup>Operation Guideline: As outlined in Deviation Response Plan, free chlorine >0.20 mg/L and <2.20 mg/L; turbidity <1.0 NTU

### 3. Distribution

MLW provides potable water to 3 commercial and 373 residential connections. The majority of connected residents and all 3 commercial connections are seasonally occupied, with approximately 20 connections considered year-round or permanent. A Water System Capacity Assessment in 2025 estimated the population increases to an estimated three thousand one hundred and forty-five (3145) persons during peak summer months.

Table 3 summarizes the results for chlorine, turbidity, and bacteria for the distribution system. The monthly water volume used at Mabel Lake this month was 14996 m<sup>3</sup>.

**Table 3 Mabel Lake Distribution Parameters**

Parameter	Laboratory		# of Samples	# of Deviations	Min	Max	Average
Free Chlorine <sup>1</sup>	Operator Grab Sample	mg/L	45	----	0.67	1.62	1.01
Total Chlorine	Operator Grab Sample	mg/L	45	----	0.75	1.71	1.09
Turbidity <sup>1</sup>	Operator Grab Sample	NTU	45	----	0.35	0.81	0.52
E.coli	RDNO Lab	MPN/100 mL	10	----	<1	<1	<1
Total Coliform	RDNO Lab	MPN/100 mL	10	----	<1	<1	<1

<sup>1</sup>Operation Guideline: As outlined in Deviation Response Plan, free chlorine >0.20 mg/L and <2.20 mg/L; turbidity <1.0 NTU

### 4. Water Quality Customer Calls and Notifications

Customer calls within the Mabel Lake Water Utility service area are tracked and recorded.

There were seven customer calls this month.

**Table 4 Water Quality Customer Calls for the month**

# of Calls	Issue/Inquiry	Investigation	Comments
1	New light at Booster Station was impacting neighbors	None	RDNO installed motion activated light instead
3	Universal Metering Inquiry	None	RDNO spoke with customer to explain the letter

## 5. Operational or Maintenance Activity

Operational activities within the Mabel Lake Water service area are tracked and recorded in Table 5. There were four operational activities this month.

**Table 5 Monthly Operational Work and Maintenance**

NUMBER OF LOCATIONS	TYPE OF WORK
0	Standpipe Maintenance
0	Water Service Locate
0	Water Main Break Repair
1	Water Service Install/Inspection
1	Water Turn On/Off
0	Water Service and/or Curb Stop Repair
2	Water Meter/ERT Install
0	Water Meter/ERT Inspection
0	Water Meter/ERT Maintenance
0	Water Meter/ERT Replacement
0	Water Meter Manual Read
0	Water Investigation
0	Reservoir Cleaning