
FOR IMMEDIATE RELEASE

DATE: November 19, 2025
MEDIA CONTACT: Stacey Raftus, Communications Officer
PHONE/EMAIL: 250.550.3700 / communications@rdno.ca

NOTICE UPDATE 1: Extended Outage and Continued Essential Use Notice
- November 19, 2025 @ 10:30 a.m.

During repair preparations and system draining, it was determined that refilling the water line will take longer than expected. **Residents in the current water outage area should expect water to remain off for about four (4) additional hours to approximately 11:00 a.m. Thursday, November 20.** The “essential use only” notice remains in effect – please continue limiting water use to only what’s absolutely necessary.

We sincerely appreciate your patience and understanding as we work to complete these important repairs. Thank you to everyone for helping to conserve water during this time and following the essential-use notice – it makes a real difference.

Updates will be shared as needed at www.rdno.ca/news (filter by Water Notices). You can also subscribe to email notifications at www.rdno.ca/subscribe.

ORIGINAL NOTICE — November 17, 2025

GREATER VERNON WATER – WATER OUTAGE AND BOIL WATER NOTICE – PARTS OF EAST HILL, SOUTH BX, AND COLDSTREAM (SEE MAP)

The Regional District of North Okanagan (RDNO) advises customers in parts of East Hill, South BX, and Coldstream areas that an emergency water main repair will require water to be turned off. See attached map for affected properties (properties in red). The water outage will begin at **7:00 p.m. Tuesday, November 18, 2025**, and continue until the repair is complete, which is estimated to be **7:00 a.m. Thursday, November 20, 2025**.

During this time, there will be **no water** available to your property. Residents are advised to store a sufficient quantity of water for cooking, cleaning, and filling toilets. An update will be issued Wednesday, November 19.

When water is restored to these properties following the repair, these areas will be on a precautionary **Boil Water Notice (BWN)**, in conjunction with Interior Health, until sampling results confirm the water is safe.

What should affected customers do?

The treatment provided by the RDNO has been maintained; however, due to pressure loss in the area, the water may become compromised and customers in the affected area should boil their water for at least one minute when preparing food, drinking, washing fruits & vegetables, making beverages or ice or when brushing teeth.

ESSENTIAL USE ONLY – PARTS OF OLD KAMLOOPS RD, STEPPING STONES, NORTH BX, FOOTHILLS, SOUTH BX, AND PARTS OF COLDSTREAM (SEE MAP)

Due to the location of the water main repair, the RDNO is implementing **immediate emergency water use restrictions** for all customers in the following area: Old Kamloops Rd, Stepping Stones, North BX, Foothills, South BX, and parts of Coldstream (see attached map – properties in yellow).

Water use must be limited to essential household needs only: drinking, food preparation, toilets, pets and stock, or other personal essential uses.

An update will be issued Wednesday, November 19.

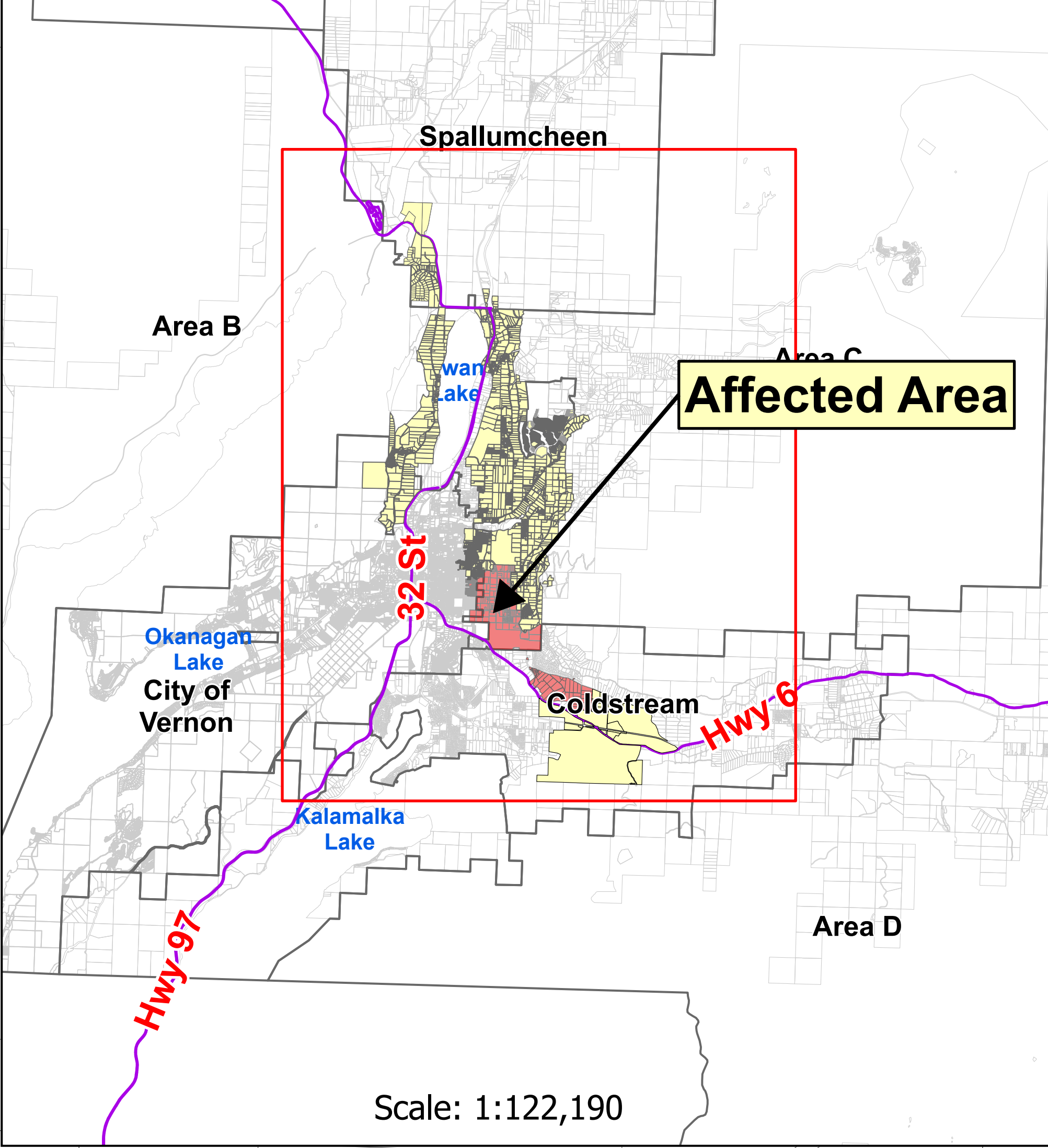
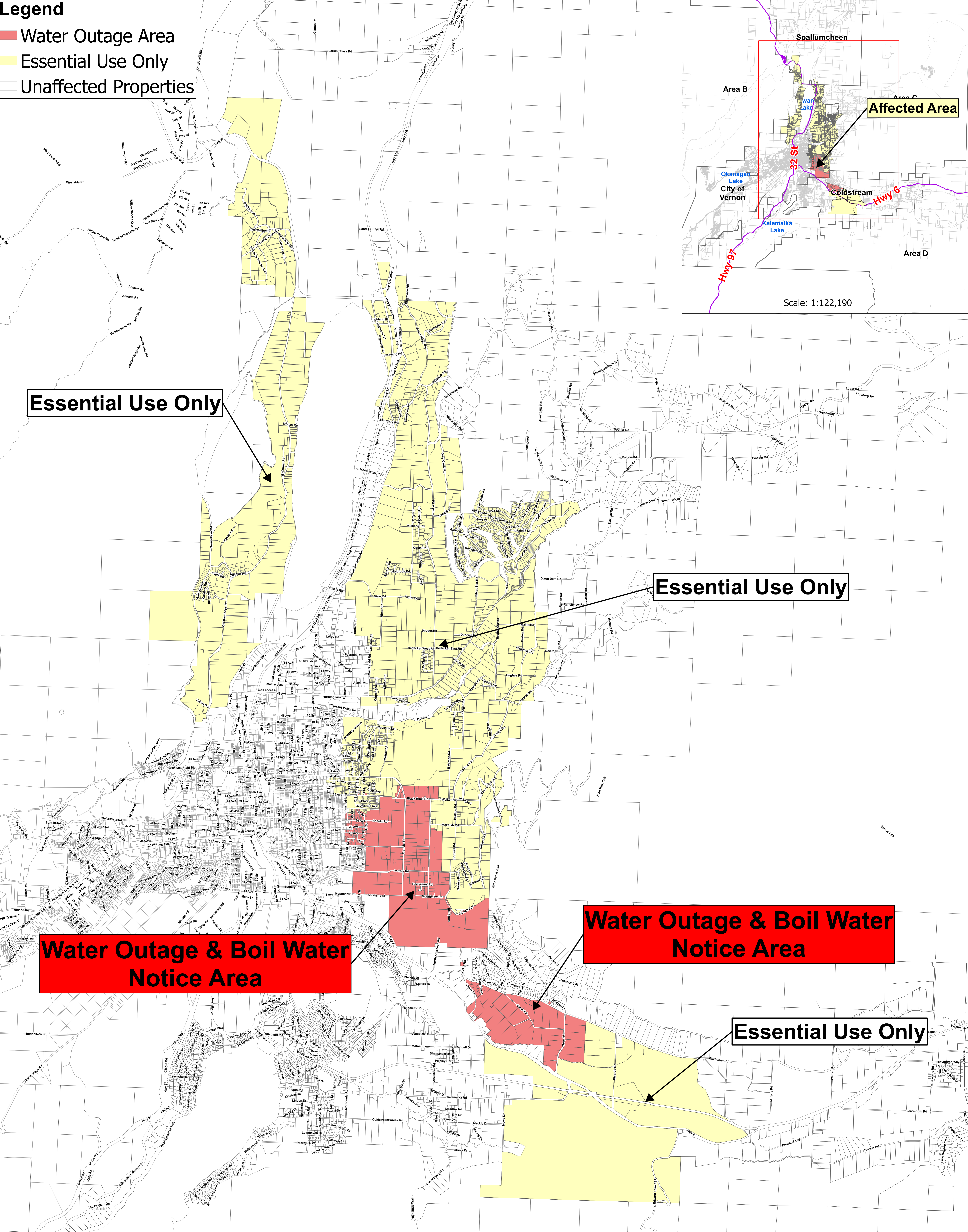
When the water is returned, all properties affected during the emergency repair may experience reduced water pressure, discolouration of the water, and/or air in their system. Please run a cold water tap until the water has cleared. An outside tap is preferred but bathtubs may be used if outside taps are unavailable during the cooler months. For customers affected by the outage, please follow information on our website.

Go to www.rdno.ca/emergencies for contact information, including information on what to do in the event of a water main break. Signs will be posted in the area during the works indicating emergency water work is occurring.

Updates will also be posted to www.rdno.ca/news (filter by Water Notices). You can also subscribe to receive email updates at www.rdno.ca/subscribe.

Legend

- Water Outage Area
- Essential Use Only
- Unaffected Properties



This map was compiled by RDNO, using data believed to be accurate; however, a margin of error is inherent in all maps. This product is distributed without warranties of any kind, either express or implied, including but not limited to warranties of sustainability or particular purpose or use.

Date: Nov 18, 2025

Affected Areas

Scale: 1:17,600

0 1.5 3 6 Kilometers

REGIONAL DISTRICT NORTH OKANAGAN

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WATER OUTAGE

7:00 P.M. TUESDAY, NOVEMBER 18

TO 7:00 A.M. THURSDAY, NOVEMBER 20, 2025

2700 11 ST	3503 12 ST	1305 26 AVE
2701 11 ST	3601 12 ST	1306 26 AVE
2702 11 ST	3002 13 ST	1307 26 AVE
2703 11 ST	3004 13 ST	1308 26 AVE
2704 11 ST	3005 13 ST	1309 26 AVE
3003 11 ST	3006 13 ST	1310 26 AVE
3004 11 ST	3007 13 ST	1311 26 AVE
3005 11 ST	2503 14 ST	1313 26 AVE
3007 11 ST	2504 14 ST	1006 28 AVE
3008 11 ST	2505 14 ST	1008 28 AVE
3009 11 ST	2506 14 ST	1101 28 AVE
3011 11 ST	2508 14 ST	1102 28 AVE
3012 11 ST	2510 14 ST	1103 28 AVE
3013 11 ST	2512 14 ST	1104 28 AVE
3014 11 ST	3002 14 ST	1105 28 AVE
3015 11 ST	3003 14 ST	1107 28 AVE
3016 11 ST	3004 14 ST	1109 28 AVE
3017 11 ST	3005 14 ST	1200 28 AVE
3100 11 ST	3006 14 ST	1202 28 AVE
3101 11 ST	3007 14 ST	1203 28 AVE
3102 11 ST	3008 14 ST	1204 28 AVE
3103 11 ST	3100 14 ST	1205 28 AVE
3104 11 ST	763 25 AVE	1207 28 AVE
3105 11 ST	768 25 AVE	1300 28 AVE
3106 11 ST	834 25 AVE	1301 28 AVE
3108 11 ST	878 25 AVE	1302 28 AVE
3110 11 ST	904 25 AVE	1303 28 AVE
3501 11 ST	911 25 AVE	1304 28 AVE
2504 12 ST	930 25 AVE	1305 28 AVE
2505 12 ST	971 25 AVE	1306 28 AVE
2508 12 ST	974 25 AVE	1400 28 AVE
2509 12 ST	975 25 AVE	1401 28 AVE
2514 12 ST	1084 25 AVE	1402 28 AVE
2515 12 ST	1089 25 AVE	1403 28 AVE
2516 12 ST	1201 25 AVE	1404 28 AVE
2517 12 ST	1203 25 AVE	1405 28 AVE
2518 12 ST	1205 25 AVE	1100 29 AVE
2519 12 ST	1207 25 AVE	1101 29 AVE
2521 12 ST	1209 25 AVE	1102 29 AVE
2523 12 ST	1211 25 AVE	1103 29 AVE
2600 12 ST	1213 25 AVE	1104 29 AVE
2601 12 ST	1217 25 AVE	1105 29 AVE
2602 12 ST	1301 25 AVE	1106 29 AVE
2603 12 ST	1309 25 AVE	1107 29 AVE
2604 12 ST	1311 25 AVE	1109 29 AVE
2700 12 ST	1300 26 AVE	1200 29 AVE
2701 12 ST	1301 26 AVE	1201 29 AVE
2702 12 ST	1302 26 AVE	1202 29 AVE
2703 12 ST	1303 26 AVE	1203 29 AVE
3501 12 ST	1304 26 AVE	1204 29 AVE

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9848 Aberdeen Road, Coldstream, BC V1B 2K9

Phone: 250 550-3700 Fax: 250 550-3701

www.rdno.ca



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1205 29 AVE
1207 29 AVE
1208 29 AVE
1303 29 AVE
1401 29 AVE
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1018 32 AVE
714 35 AVE
720 35 AVE
724 35 AVE
776 35 AVE
704 39 AVE
712 39 AVE
720 39 AVE
732 39 AVE
217 ABERDEEN RD
242 ABERDEEN RD
8909 BINNS RD
8910 BINNS RD
9015 BINNS RD
9040 BINNS RD
9047 BINNS RD
9050 BINNS RD
9055 BINNS RD

9130 BINNS RD
9194 BINNS RD
9232 BINNS RD
Lot 149 BINNS RD
603 BLACK ROCK RD
621 BLACK ROCK RD
643 BLACK ROCK RD
650 BLACK ROCK RD
661 BLACK ROCK RD
664 BLACK ROCK RD
665 BLACK ROCK RD
697 BLACK ROCK RD
715 BLACK ROCK RD
8864 BUCHANAN RD
8929 BUCHANAN RD
9076 BUCHANAN RD
9112 BUCHANAN RD
9268 BUCHANAN RD
9410 BUCHANAN RD
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9703 BUCHANAN RD
616 DECOSMOS RD
617 DECOSMOS RD
629 DECOSMOS RD
634 DECOSMOS RD
637 DECOSMOS RD
640 DECOSMOS RD
641 DECOSMOS RD
619 DOWNIE RD
647 DOWNIE RD
661 DOWNIE RD
678 DOWNIE RD
683 DOWNIE RD
688 DOWNIE RD
698 DOWNIE RD
1626 EAST VERNON RD
1647 EAST VERNON RD
1652 EAST VERNON RD
1666 EAST VERNON RD
1671 EAST VERNON RD
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1950 EAST VERNON RD
1971 EAST VERNON RD
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2155 EAST VERNON RD
2276 EAST VERNON RD
2321 EAST VERNON RD
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3282 EAST VERNON RD
3502 EAST VERNON RD
3542 EAST VERNON RD
3574 EAST VERNON RD
1788 FRANCIS ST
1822 FRANCIS ST
1823 FRANCIS ST
2077 FRANCIS ST
2125 FRANCIS ST
2149 FRANCIS ST
2175 FRANCIS ST

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2198 FRANCIS ST
2199 FRANCIS ST
2220 FRANCIS ST
2225 FRANCIS ST
2271 FRANCIS ST
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2338 FRANCIS ST
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2927 FRANCIS ST
3085 FRANCIS ST
3261 FRANCIS ST
3373 FRANCIS ST
LD 41 FRENCH RD
176 GREY RD
178 GREY RD
10046 GREY RD
10068 GREY RD
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10110 GREY RD
10128 GREY RD
10168 GREY RD
10192 GREY RD
10220 GREY RD
10255 GREY RD
Lot 174 GREY RD
Lot 174 GREY RD
Lot 177 GREY RD
9269 HIGHWAY 6
9383 HIGHWAY 6
9465 HIGHWAY 6
9555 HIGHWAY 6
420 MOUNTVIEW RD
527 MOUNTVIEW RD
549 MOUNTVIEW RD
577 MOUNTVIEW RD
620 MOUNTVIEW RD
621 MOUNTVIEW RD
625 MOUNTVIEW RD
643 MOUNTVIEW RD
646 MOUNTVIEW RD
975 MOUNTVIEW RD

1243 MOUNTVIEW RD
1251 MOUNTVIEW RD
9499 NICKEL DR
9505 NICKEL DR
9511 NICKEL DR
9515 NICKEL DR
9527 NICKEL DR
9531 NICKEL DR
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9549 NICKEL DR
9559 NICKEL DR
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9569 NICKEL DR
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300 POTTERY RD
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1094 POTTERY RD
1102 POTTERY RD
Lot 11 POTTERY RD
15 SARAH LANE
20 SARAH LANE
25 SARAH LANE
35 SARAH LANE
40 SARAH LANE
50 SARAH LANE
802 SHANTZ RD
803 SHANTZ RD
805 SHANTZ RD
814 SHANTZ RD
900 SHANTZ RD
915 SHANTZ RD
920 SHANTZ RD

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