REGIONAL DISTRICT
NORTH OKANAGAN

Whitevale Water Utility Water Quality Report for September 2025

The following is the water quality summary for the Whitevale Water (WVW) Utility.

1. Source

The WVW system draws raw water from a groundwater well, Well 2 (well plate identification number (WPID) 16643 and well tag number (WTN) 90803) which is then chlorinated and pumped into an in-ground concrete reservoir. Water is then pumped into the distribution system. Tables 1 and 2 summarize the results for bacterial and turbidity for the untreated water at the treatment plant.

Table 1 Whitevale Well 2 Bacteria

Parameter	Laboratory	Units	# of Samples	# of Deviations	Result
E.coli[1]	Caro	MPN/100 mL	1	-----	<1
Total Coliform[1]	Caro	MPN/100 mL	1	-----	<1

[1]Drinking Water Treatment Objectives (Microbiological) for Ground Water Supplies in BC (Sec 2.3): No detectable bacteria per 100 mL of drinking water. Where more than 1 sample is collected in a 30 day period the standard for total coliform is at least 90% of the samples may have no detectable total coliform per 100 mL and no sample has more than 10 total coliform bacteria per 100 mL.

Table 2 Whitevale Well 2 Turbidity

Parameter	Laboratory	Units	# of Samples	# of Deviations	Min	Max	Average
Turbidity[1]	Operator Grab Sample	NTU	9	-----	0.08	0.11	0.10

[1]Operation Guideline: As outlined in Deviation Response Plan - turbidity <1.0 NTU.

2. Treatment Plant

The WVW Utility utilizes chlorine disinfection only. Table 3 summarizes chlorine and turbidity levels from the sample line that comes off the reservoir outlet pipe that feeds the distribution system.

Table 3 Whitevale Water Treatment Reservoir

Parameter	Laboratory	Units	# of Samples	# of Deviations	Min	Max	Average
Free Chlorine[2]	SCADA[1] Daily Average	mg/L	30 Days	-----	0.74	0.91	0.80
Turbidity[2,]	SCADA[1] Daily Average	NTU	30 Days	-----	0.05	0.06	0.05

[1]SCADA: Supervisory Control and Data Acquisition
[2]Operation Guideline: As outlined in Deviation Response Plan - free chlorine >0.20 mg/L; turbidity <1.0 NTU.

3. Distribution

The WVW Utility provides potable water to 92 residential connections and 1 institutional connection. There are no large scale industrial or irrigation customers on this system. Table 4 summarizes the results for chlorine, turbidity, and bacteria for the distribution system. The monthly water volume used at Whitevale this month was 3,388 m^3.

Table 4 Whitevale Distribution Parameters

Parameter	Laboratory	Units	# of Samples	# of Deviations	Min	Max	Average
Free Chlorine[1]	Operator Grab Sample	mg/L	19	-----	0.64	0.81	0.73
Total Chlorine	Operator Grab Sample	mg/L	19	-----	0.70	0.88	0.78
Turbidity[1]	Operator Grab Sample	NTU	19	-----	0.09	0.21	0.13
E.coli	Caro	CFU/100 mL	4	-----	<1	<1	<1
Total Coliform	Caro	CFU/100 mL	4	-----	<1	<1	<1

[1]Operation Guideline: As outlined in Deviation Response Plan - free chlorine >0.20 mg/L; turbidity <1.0 NTU.

4. Customer Calls and Notifications

Customer calls within the WVW Utility service area are tracked and recorded. Table 5 summarizes the customer calls this month.

Table 5 Customer Calls

# of Calls	Type of Call	Issue/Inquiry	Investigation	Comments
1	Inquiry	Property Information	No	Caller confirming that property is on municipal water

5. Operational or Maintenance Activity

Operational activities within the WVW Utility service area are tracked and recorded. Table 6 outlines the distribution operational activities this month.

Table 6 Monthly Operational Work and Maintenance

NUMBER OF LOCATIONS	TYPE OF WORK
0	Hydrant Maintenance
0	Water Service Locate
0	Water Main Break Repair
0	Water Service Install
0	Water Turn On/Off
0	Water Curb Stop Repair
0	Water Investigation
0	Leak Detection Investigation
0	Water Meter Install
0	Water Meter Inspection
0	Water Meter Maintenance
0	Water Meter Replacement
0	ERT Install
0	ERT Inspection
0	ERT Maintenance
0	ERT Replacement