

SILVER STAR WATER UTILITY

2026 Newsletter from the Regional District of North Okanagan



Photo Credit: Destination Silver Star

2025 WATER METER IMPROVEMENT PROJECT

The project has been a huge success with a 99% completion rate! This achievement is largely due to Silver Star Water (SSW) customers' quick response and cooperation. SSW appreciates the efforts of all involved.

BE A LEAK DETECTIVE

Put on your detective hat, grab your magnifying glass, and get ready to check for water leaks around your home.

Check your water meter: Turn off all water fixtures, including ice machines and other automatic appliances, then check your water meter. On older meters, if the small red dial or triangle is spinning, water is flowing when it shouldn't. On digital meters, a flashing icon indicates water flowing that could signal a leak. Watch to see if the numbers to the right of the decimal are changing. If so, there may be a leak.

Toilet leak test - add a few drops of food colouring (or dye tabs available at the RDNO office) to the toilet tank. Wait a few minutes, then check the toilet bowl. If you see colour in the bowl, there's likely a leak.

Visit www.rdno.ca/conservation for more water leak detection tips.



SIGN UP FOR MYRDNO

Go paperless by opting in for e-billing with MyRDNO. You can also see previous and current invoices, and transaction history. Create your account today at www.rdno.ca/MyRDNO.

WATER EMERGENCIES

Residents can find contacts and information for water emergencies at www.rdno.ca/emergencies. We also encourage customers to subscribe to the RDNO email list for important emails from Silver Star Water relating to Boil Water Notices, Water Quality Advisories, and Water Interruption Notices. Sign up at www.rdno.ca/subscribe.



**REGIONAL DISTRICT
NORTH OKANAGAN**

BE FIRESMART™ THIS SEASON

Being **FireSmart™** starts with where you live. Taking action to FireSmart™ your property will dramatically decrease the risk of wildfire damaging your home or property. The best part is, it's surprisingly easy to do and sometimes free!



BRITISH COLUMBIA FireSmart™

RDNO FireSmart™ Programs

The RDNO offers two FireSmart programs:

www.rdno.ca/firesmart

- FireSmart™ Home Assessments
- FireSmart™ Chipping Program

These programs will provide useful information, proactive measures, and best practices to make properties and communities more resilient to the threat of wildfire.



BRITISH COLUMBIA
FireSmart™

www.firesmartbc.ca

STAY CONNECTED

-  www.rdno.ca
-  rdno.ca/subscribe
-  info@rdno.ca
-  250-550-3700
-  @RDNOkanagan
-  @RDNOkanagan



WILDFIRE SPRINKLERS

Wildfire sprinklers can be installed on structures but cannot be connected to municipal water systems. To learn more, visit www.rdno.ca/wildfire_sprinklers.

HAVE A PLAN!

1. Know the hazards,
2. Make a plan,
3. Build your kits, and
4. Prepare your family and your property.

