
FOR IMMEDIATE RELEASE

DATE: October 16, 2026
MEDIA CONTACT: Stacey Raftus, Communications Officer
PHONE/EMAIL: 250.550.3700 / communications@rdno.ca

**Water Service Interruption Notice for
Swanview Rd, Redrock Rd, L & A Rd, Pleasant Valley Rd, and Herry Rd.**

As part of ongoing efforts to maintain water quality and infrastructure, customers listed in the areas below will notice a water disruption on Wednesday, October 21, 2026, between 6:30 am and 5:00 pm:

**SWANVIEW RD
REDROCK RD
7435 – 7587 L & A ROAD
6855 - 7611 PLEASANT VALLEY RD (ODD ADDRESSES)
6550, 6594, 6770, 6800, 6850, 6858, 6896, 6987, 6991, 7015, 7066 HERRY RD**

During this period, water service to your residence or business will be temporarily turned off. To minimize the inconvenience, we recommend that you take the following precautions:

- Plan ahead and store an adequate supply of water for drinking, cooking, household needs, and sanitation purposes.
- Ensure that faucets are turned off to prevent any damage once the water service is restored

Following the water interruption, a Water Quality Advisory (WQA) will be in effect until Friday, October 23, 2026 at 5:00 pm, unless otherwise notified. During this time, you may notice reduced water pressure, air in the water, discoloration and/or increased turbidity (cloudiness). Please run a cold tap until the water has cleared. An outside tap is preferred.

The level of treatment provided by the RDNO has been maintained; however, customers with weakened immune systems, or those wishing to take extra precaution, should boil their water for at least one minute when preparing any food, drinking water, washing fruits & vegetables, making beverages or ice, or when brushing teeth

For more information:

Utilities Operations Coordinator | 250-550-3620 | covops@vernon.ca | 7:00 am – 3:30 pm
City of Vernon Operations | 250-549-6757 | opsreception@vernon.ca | 7:00 am – 3:30 pm
Greater Vernon Water Quality | 250-550-3700 | utilities@rdno.ca | 8:30 am – 4:30 pm

After-hours Emergency Line | 250-542-5361

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